

2020 Sample Shipping Instructions

Sample Volume Requirements for NMR Analysis:

Preferred raw sample volumes are 1 mL for standard analysis. This allows for filtering of the samples (where required) and use of approximately 630 uL of sample for analysis.

In cases where a volume of 1 mL is not available, somewhat lower sensitivity of analysis may result. Please inquire in those conditions.

Shipping Requirements:

Samples can be shipped to Chenomx via courier. Proper packaging of samples should include the following:

1. Watertight Primary Receptacles
2. Watertight Secondary Receptacles
3. Absorbent Material
4. Sturdy Outer Packaging (Styrofoam cooler)
5. Package in dry ice
6. List of Sample Names and Numbers

Your research organization likely has procedures for shipping of biological samples and will be your best source for detailed shipping information. It is important to follow those procedures when shipping samples.

Chenomx accepts non-infections research bio-fluids for analysis. These samples do not have onerous requirements for shipment but must meet the shipper's packaging requirements.

In the case of infectious clinical samples, Chenomx accepts only category B infectious samples that are not in a form generally capable of causing permanent disability or life-threatening disease in otherwise healthy humans or animals. Neither Chenomx, nor most shipping companies, will accept category A of infectious substances.

It is not recommended to ship on a day where the expected delivery of the package falls on a weekend when the office is closed. Please include possibility of customs delays.

International Shipments:

Customers are responsible for all shipment costs, customs, duty and brokerage charges. To avoid Customs delays, international shipments of research samples must include the following:

1. Total weight of shipment
2. Value of shipment – typically 'no commercial value' for research samples, with \$1.00 as a nominal value if required.
3. Detailed description of the samples being shipped. For example: "Samples are non- infectious human plasma for biological research purposes only. Volumes of 1 mL per sample"

4. HS Code for sample description. See below for HS Code.
5. Category B infectious human or animal specimens are under category UN 3373 United Nations Committee of Experts on the Transport of Dangerous Goods.

Harmonized System Codes (HS Codes)

The Harmonized System (HS) is the standardized coding of names and numbers used in international trade to classify products. The proper HS code added to the description of the shipment will help speed access through Canadian customs on arrival in Canada.

The US government has an HTS Online Reference Tool for your review.

We recommend using HS 3821.00.00 for culture media, HS 3002.90 for serum or plasma, HS 3001.20.00 for urine, CSF and cell or tissue extracts.

Chenomx Shipping Address:

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